

Information Technology Services Newsletter

SUNY BROCKPORT

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September 2003

Virus Updates

As the new school year starts, all campus users are reminded about the importance of installing and keeping virus protection software updated on a regular basis. W32.Blaster is one of several viruses and worms that exploits vulnerabilities on Win2000, XP and NT PC's. See:

www.microsoft.com/security/incident/blast.asp

for more information to fix the problem. Missing icons, inability to cut and paste, lack of Internet access when previously enabled, and unexpected shut downs are some of the telltales signs that you may be infected with a virus or worm. Faculty and staff can call the HelpDesk at 395-5151 for more information.

See: <http://windowsupdate.com> for other critical Windows, Office and Internet Explorer patches and updates.

New Student E-mail Passwords

Student e-mail passwords no longer use any part of the Social Security number. As a reminder, student accounts are created as:

Username- first letter of first name, first three letters of the last name, birth month and birth date in double digits.

Password- Default student passwords are the first letter of the student's first name and last five digits of their Banner ID. Usernames and passwords are case sensitive and lower case is the default.

For more information visit www.itss.brockport.edu or stop by Dailey Hall to pick up a handout on using Webmail and other resources.

ANGEL Update

ANGEL (course management system) use continues to grow on campus. To keep pace, beginning this fall, general support for ANGEL will be provided by the ITS HelpDesk at 395-5151. E-mail questions and requests can be sent to angel@brockport.edu. Shannon Bradford, Director of the Center for Excellence in Learning and Teaching will continue to provide ANGEL training. It is hoped that this approach will strengthen and enhance campus support available.

New PCs in the labs

Labs in Dailey, Student Learning Center (Cooper B10), Business (Hartwell 213), and Drake Library have been upgraded just in time for the Fall 2003 semester. The new Dell and Gateway desktop PCs feature Pentium 4 processors, 2.6 GHz speed, 256 MB memory, 40GB hard drives and CDRW.

CONTENTS

<i>Virus Updates</i>	1
<i>New Student E-mail Passwords</i>	1
<i>ANGEL Update</i>	1
<i>New PC's in the Labs</i>	1
<i>JSTOR Arrives in Brockport</i>	2
<i>Smart Classroom Update</i>	3
<i>New Classroom Control Systems</i>	3
<i>CMST Institute</i>	3
<i>T3 Bandwidth Upgrade</i>	3
<i>IT Staff Headlines</i>	4
<i>Where are they now?</i>	4
<i>ICPSR</i>	4
<i>SUNY Learning Network Update</i>	5
<i>Computer Sci. Reaccreditation</i>	5
<i>SUNY Training Center Events</i>	6
<i>Educational Technology Initiative</i>	6
<i>ITSS Computing Workshops</i>	7 -8
<i>Web Accessibility Workshop</i>	9
<i>ITSS Contacts</i>	10

JSTOR Arrives at Brockport

In early September SUNY College at Brockport acquired access to JSTOR (www.jstor.org), a digital repository of articles from approximately 350 leading scholarly journals, covering a variety of fields. According to Director of Library Services Frank Wojcik, JSTOR is the *crème de la crème* of digital scholarly resources.

Most JSTOR journals include every article published for that title, ranging from the first issues of the journal up to a “moving wall” cutoff for recent issues. The “moving wall” is usually 3-5 years, so JSTOR generally does not contain current issues of a periodical, but it is a rich collection of back issues. For example, JSTOR contains all issues for *The American Historical Review* from 1895 through 1999. Holdings for some titles extend back into the seventeenth century.

Some contend that students’ and scholars’ use of older scholarly literature has increased substantially due to JSTOR, even though those same articles had been available on campus in paper format before JSTOR (1).

“JSTOR’s indexing and search capabilities are first rate,” said Wojcik. “Every word of every article is indexed, so a researcher is able to find all occurrences of that word or phrase throughout the historical scholarly record. It is an amazing resource.”

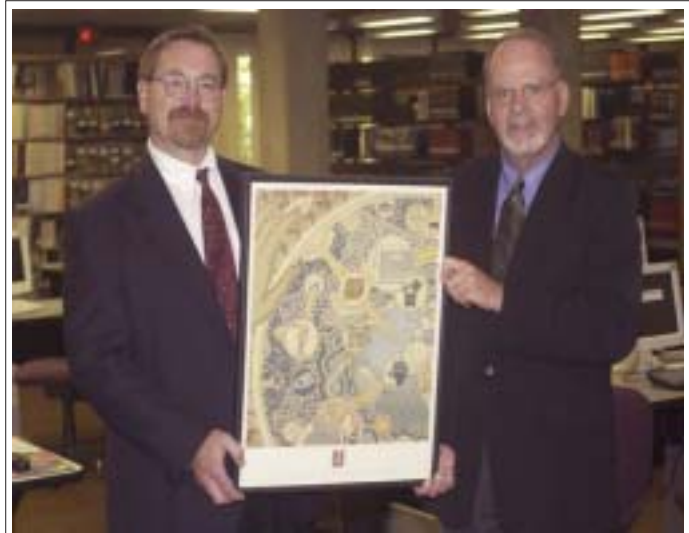
As its name implies, JSTOR was developed to help address libraries’ storage and preservation concerns related to the back runs of scholarly journals. By preserving scholarly articles in digital format JSTOR will enable libraries to re-utilize space that had been set aside for old runs of scholarly periodicals.

JSTOR’s collections include Arts and Sciences I, Arts and Sciences II, Business, Ecology and Botany, General Sciences, and Language and Literature. A Music collection is coming soon, and future collections will include more content from Performing Arts, Visual Resources, Psychology, Public Administration, Psychology, Ethics, Architecture, Religion, Art History, American Indian Studies, and Folklore. For a complete list of current JSTOR titles, see <http://www.jstor.org/about/detail.collection.list.html>.

Startup money for Brockport’s JSTOR subscription was provided by SUNY’s Office of Library and Information Services and SUNY Connect.

Reference:

(1) Guthrie, Kevin M. "Revitalizing Older Published Literature: Preliminary Lessons from the Use of JSTOR." PEAK Conference. March 23, 2000. Online. Available: <http://www.jstor.org/about/preliminarylessons.html>



Frank Wojcik, Dean of Information Resources and Director of the Library presents JSTOR poster to Provost Flanagan.

F. Wojcik

Smart Classroom Update

A number of new mobile instructor stations consisting of a PC, monitor, and projector will be available in many instructional buildings later this fall. A limited number of new projectors will be available for classroom use. One mobile station on each floor in Lennon will allow instructors to connect to the electronic whiteboards that were installed as part of building renovation. Other plans for this year include upgrading Tuttle B300 and Holmes 107 as technology enhanced classrooms. Thank you to Frank Mancini and Rich Hart in Media Services for their roles in these upgrades.

Library Drop-In Sessions:

If you are new at SUNY Brockport, or would like to learn more about Library resources and services, this session is for you.

During these sessions, a librarian will:

- Give you a Library Tour
- Introduce you to the Library Catalog to find, renew, and reserve books
- Provide an overview of the Library services including Inter Library Loan, research consultations, and instruction sessions
- Show you how to navigate the Library web page to access online resources such as full-text article databases
- Show you our leisure reading collection so that you can read and relax over a hot cuppa coffee in our Aerie Cafe.
- Answer all your questions regarding Library services and resources.

These sessions are open to all faculty, staff and students and will be held at 2:00 p.m. on every Monday and Thursday throughout September and October.

No registration or sign-up required. Just show up at the Reference Desk on the Main Floor of the Library. For more information, contact the Reference Desk at 395-2760.

- S. Sharma

New Classroom Control Systems in Dailey

This summer, two instructor stations in Dailey Hall were enhanced with control systems that permit large screen display from a desktop, laptop, and Elmo or VCR/DVD player. The addition of these control systems help to standardize the presentation capabilities from any Dailey classroom and will make scheduling the rooms easier.

CMST Institute

During July 2003, fifty-five public school teachers and eight Brockport faculty participated in the first Computing, Math, Science and Technology (CMST) Institute at SUNY Brockport. This NSF-sponsored initiative provided equipment, software and training for K-12 teachers from the Rochester City School District and Brighton to work with Brockport faculty and industry partners in integrating new teaching techniques. Dr. O. Yasar and B. Balzano were awarded the multi-million dollar grant to familiarize teachers with Graphing Calculators, Agency Sheets, Excel, STELLA and other teaching tools.

T3 Bandwidth Upgrade coming Fall 2003

The state comptroller's office has approved a T3 Internet contract with Time Warner. Internet bandwidth to the campus is being increased this fall from a fractional T3 (12 mpbs) to full T3 (45 mpbs) speed. The changeover is expected to be completed by mid-fall.

A brief review shows that Brockport's Internet growth is impressive considering that in :

- 1994 - Brockport's 1st T1 installed;
- 1998 - 2nd T1 line installed;
- 2000 - fractional T3 activated;
- 2003 - full T3 installed.

Thank you to IT Systems and Networking for their role in implementing this nearly fourfold increase in bandwidth.

IT Staff Headlines

Shikha Sharma

Shikha Sharma joined the Drake Memorial Library as the Coordinator of Library Instruction in March 2003. Shikha comes to Brockport from the University of Toronto's Law Library, where she worked as a Reference Librarian for several years. Shikha has a Master's degree in Library Science from the University of Toronto. She also holds a BA degree in political science and a Master's degree in English Literature from India.

Shikha has significant experience in providing reference services and Library instruction. She has also been teaching an on-line course on legal research for many years. In her new position, Shikha will be developing and coordinating the Library's instructional programs to advance the information literacy mandate of the College. She is currently working on an on-line information literacy guide that will be available to our students this Fall.

Shikha enjoys doing crossword puzzles, reading, listening to live music, and spending time with family and friends. Contact Shikha with any enquiries about library instruction. She can be reached at x2032 or by e-mail at ssharma@brockport.edu

Michael Widrick

Michael J. Widrick joined ITS in July 2003. He will be assisting with ANGEL support tasks and other assignments.

Michael earned a BA from Houghton College and MA from Binghamton University. Previously, he worked at Harris Interactive as a Project Manager. He has a beautiful wife named Janet and a chinchilla named George.

We are thrilled to have the addition of Michael to our staff. His e-mail is mwidrick@brockport.edu

Patricia Pfister

Patty started in June 2003 as a programmer analyst working in Allen. She has a BS in Math/Computer Science from University of Rochester and worked for more than eight years at St. John Fisher College as a programmer. She also spent 12 years working for NIAS, Hartford CT, designing and developing software.

She is married to Don and they have a ten year old daughter, Amelia, and a black lab/husky dog named Skipper. Patty played organized volleyball and softball for years. She enjoys golf, walking, working out and boating. She also designs woodworking projects with her husband and collects baskets. Her e-mail is ppfister@brockport.edu

Where are they now?

Eugene Spafford – (BS-'79) Gene Spafford was recently inducted into the SUNY Brockport Alumni Hall of Heritage.

Dan Esler – participated in the Summer CMST Institute at SUNY Brockport and is now teaching science at Frederick Douglas Middle School.

Gerald Moon – also attended the CMST Institute and will be teaching math at Edison Tech this fall.

Alison Spath – (BS-'01) has accepted a position as an enterprise resource planning programmer at RIT.

Don Schleede, (BS-'95) is now Assistant VP with ECMC Technology Services Group in St. Paul, MN. E-mail is dschleede@ecmc.org

These Brockport alums (or soon to be alums) all spent time working in the computing labs while at Brockport. They are listed here as examples of the benefits of receiving on the job training while attending school. ITS hires employees to staff the labs, work at the Helpdesk, create webpages, provide desktop support, and assist with hardware, software and networking.

ICPSR

Datasets from ICPSR have always been one of our little secrets. So much for that!

This year, Brockport's membership in the Inter-university Consortium for Political and Social Research is funded through the College Technology Council. These social science, education, marketing, health education and other datasets provide a wealth of opportunities for faculty, staff and student scholarship.

Consider:

- many of the datasets are national and international in scope;
- most are already formatted in SPSS and SAS;
- they are cleaned, normed and ready to use;

- they provide longitudinal as well as recent data;
- most are ready to use and require no Human Subjects (IRB) review.

Examples include:

- National Archive for Criminal Justice Data
- General Social Survey 1972-2000

See: <http://www.icpsr.umich.edu/index>
or contact ccowling@brockport.edu

Videotape to CD conversion project

This summer, Media Services worked on a project to convert videotapes to CDs. Larry Bassi (CRJ faculty) requested the new service for a set of CNN videotapes that needed to be changed to CDs. The CDs will be available for others in Criminal Justice and add to footage available for classroom and other educational use. This project is seen as a pilot for other possible campus media conversion requests. For more details, contact F. Mancini at 395-2660.

Two new IBM laptops

Two IBM Thinkpads were recently received as part of an IBM matching grant to the College. They will be added to a small laptop pool in Edwards that are used for faculty classroom checkouts.

New Laptop/Cart Projectors

Arts and Performance, Letters and Science and the School of Professions have each received a laptop, cart and projector as part of a grant from the Davenport Hatch Foundation. Kudos to Susan Stites Doe, Dean of Graduate Studies, for her efforts in securing these stations for the College.

Remedy Helpdesk Upgrade

The ITS helpdesk is open from Monday-Thursday - 8am - 10pm and Friday 8am - 5pm.

The helpdesk can be reached at 395-5151 or by sending e-mail to: helpdesk@brockport.edu. For more information see: www.brockport.edu/its/helpdesk

SUNY Learning Network Update

The SUNY Learning Network (SLN) provides web-based on-line courses taught by SUNY faculty. Brockport participation continues to grow. Recent statistics tell an impressive story. For example:

- 1.) Fall '03 SLN enrollment increased 20% from last fall;
- 2.) During 2002-2003:
 - Retention rates for Brockport taught SLN courses averaged over 95% (extraordinarily high compared to other SLN courses);
 - Total first timers (new students) not already enrolled at Brockport has increased steadily;
 - Number of departments and instructors interested in teaching SLN courses is also increasing..

For more information, see: <http://sln.suny.edu>

Congratulations

Computer Science Department!

The Computing Accreditation Commission (CAC) of the Accreditation Board for Engineering and Technology (ABET) has accredited the Advanced Computing (AC) Track of SUNY Brockport Computer Science major until September 30, 2009.

GIS Session

On Friday September 19, Carol Goodman Zollweg from Bergmann Associates in Rochester and James Zollweg, Earth Sciences, presented a three-hour hands-on workshop on Geographic Information Systems (GIS). The session combined real-world practical examples of GIS in engineering, environmental studies and other areas with a demonstration of computing assisted mapping. The participants used ESRI's ArcMap software that is available in most public labs on campus. Zollweg stated that "Brockport's access to GIS tools is excellent and among the best anywhere."

If you are interested in taking a course to learn more about GIS, contact jjzollweg@brockport.edu.

SUNY Training Center Events

Please take a moment to review the newest edition of SUNY Training Center upcoming events located at:

<http://www.tc.suny.edu/TCEvents.html>

Registration for online Teaching, Learning and Technology (TLT) Cooperative classes is now open. These sessions are intended for SUNY faculty and staff and range from \$95 to \$135. Courses run from October 6 through November 29 and are taught completely on-line. Fall on-line workshops include:

<u>Basic Copyright for Higher Education</u>	J. Nepkie
<u>Basic Web Page Design: Using HTML (Hypertext Markup Language)</u>	B. Yavits
<u>Best Practices in Online Learning: Lessons Learned from SLN</u>	R. Costanza
<u>Delivering Web Based Multimedia via Distance Learning</u>	H. Wandell
<u>Math Notations and Diagrams in E-Learning Courses</u>	TBA
<u>MERLOT for Faculty Development Professionals</u>	TBA
<u>Incorporating Information Literacy Tasks into Web-Enhanced Courses</u>	M. Kenyon
<u>Online Pedagogy: Creating a Successful Web-Enhanced Course</u>	W. Pelz
<u>Online Surveys: The Complete Workshop</u>	W. Pelz
<u>Plagiarism: Detection and Prevention</u>	W. Pelz
<u>Teaching Science Online Effectively</u>	J. Thompson
<u>Theories and Structure of Blended Learning</u>	E. Howe

Educational Technology Initiative

The Brockport Faculty Staff technology support initiative provides \$50,000 to assist with technology related needs. This program is funded by the College Technology Council and is administrated through Center for Excellence in Learning and Technology (CELT).

Among others, this year's winners include:

Jenny Baker - Drake Library - The library will soon have a new microfilm reader/printer. This device allows access to the over 60,000 items available in microfilm and fiche at Drake.

Diane McGhee - (Interdisciplinary Arts for Children) - Diane received 25 copies of LifeForms software. This program is used in Dance and movement studies to model animations. The software will be used primarily in the Arts and Performance Multimedia lab in 103 Holmes Hall. Diane will demo the software on 10/23/03. See page 7. for more details.

Lori Mills – Lori Mills received funding to purchase software to calculate formulas for ceramic glazes. This application will be available to students and others interested in pottery and ceramic arts.

Reddy Anugu – Converting video to CDs is that much easier now that a new SONY digital video camera will be available in Dailey Hall for faculty, staff and students working on multimedia projects. Details on using the camera are available by contacting ranugu@brockport.edu

Jeanne Saraceni – Dailey Hall now has an Elmo presentation camera to be shared among its labs. The Elmo allows paper and book materials as well as 3-D objects such as artworks, chemicals etc. to be displayed on a large screen for classroom use. To use the Elmo for a class in Dailey, please complete the resource request form at <http://itss.brockport.edu/request.html>

ITSS Computing Workshops

Fall 2003

All sessions will be held in Dailey Hall, 2nd floor, room 202 unless otherwise noted. Visit the ITSS training workshop website at <http://www.itss.brockport.edu/calendar/calendar.html> for online workshop registration and detailed workshops calendar. For questions call ext. 2368.

Wednesday, September 24, 2003

Intro to UNIX*:

2 pm – 3 pm (R. Prine)

Fundamentals of UNIX on Suns.

Friday, September 26, 2003

PhotoShop Basics***:

11 am – 12 pm (R. Anugu)

Image/Scanned photo manipulation in PhotoShop.

Friday, September 26, 2003

Technology Enhanced Classroom**:

1:15 pm – 2:15 pm (F. Mancini)

Become familiar with technology enhanced classrooms.

Monday, September 29, 2003

Mac OS X Features****:

12 pm – 1 pm (R. Anugu)

Learn to use Mac OS X Finder, Mail, Sherlock, Address Book, Internet Explorer, and Files and Folders structure.

Thursday, October 23, 2003

Life Forms for Mac****:

11:45 am – 12:30 pm (D. McGhee)

Introduction to basic animation software using LifeForms on Macintoshes.

* Dailey Sun lab room 212

** Edwards Hall Room 103

*** Dailey Room 210 (SHEL)

**** Mac Workshops will be held in room 103 Holmes Hall.

Focus on Success

Congratulations to **Dr. Sandeep Mitra** and his students whose success story (Student Software Sells) is featured in the Brockport College home page www.brockport.edu

Brenden Steltz and Jude Eichas graduated in Spring 2003 and are currently employed at Paychex, Inc. Kevin Poppenberg graduated in Summer 2003. Stephen Sirianni is currently a senior in the computer science program. He is a student employee in Information Technology Services (ITS).

Website Contest Winners

The Office of the Provost announces 2003 Web Site Contest Winners. Reviewers judged websites based on criteria of informativeness, ease of use, aesthetic quality and accessibility. The reviews were completed prior to the rollout of the new campus templates. Each winning department will receive a PC.

- Computational Science

<http://www.brockport.edu/cps>

- Pre-law Advisement Program

<http://www.brockport.edu/prelaw>

- Educational Opportunity Center

<http://www.brockport.edu/eop>

- Pre-med (et.al.) Advisement Program

<http://www.brockport.edu/premed>

- Washington Semester Program

<http://www.brockport.edu/washington>

- Women's Studies Program

<http://www.brockport.edu/wms>

For additional information, please contact:

Steve Lewis, Web Manager, ITS

slewis@brockport.edu

Fall ITSS Workshops: *Focus on Graphics*

Looking for new ideas to integrate technology into your curriculum? Learn how to use graphics and media rich software in the classroom with these hands-on courses for faculty and staff. All sessions will be held in Dailey Hall, 2nd floor, room 202. Sessions will be taught by **Diane White**.

To register, call Tammy Loscombe at 395-2368 or e-mail tloscomb@brockport.edu

Monday, October 13, 2003

Office 2000 Graphics in the Classroom 9 am – 12 pm
Learn to use **Office 2000** graphics features to enhance course documents and course administration.
Learn to store and organize graphics used for producing class related materials.

Digital Experiences in the Classroom 1 pm – 4 pm
Learn to use **Windows Media Player/Movie Maker** and organize music, video and audio to enhance class projects. Learn to produce your own digital content for in or out of the classroom and use media to speak to individual learning needs.

Tuesday, October 14, 2003

Create High Resolution Software Demo 9 am – 12 pm
Learn to use the **Windows Media Encoder** to capture screens to be used in the production of a high-resolution software demonstration.

Charting & Analyzing Course & Student Data 1 pm – 4 pm
This course provides the information you need to gather research data, student test and grades data, create worksheets, and integrate findings into reports & charts effectively using **Excel 2000**.

Wednesday, October 15, 2003

Creating Online Course Presentations 9 am – 12 pm
Learn how to use **PowerPoint 2000** to create image rich presentations students can view from a web browser, add graphics and import files into your presentation, and learn how to record a narration of your presentation.

Creating a Multimedia Slide Show 1 pm – 4 pm
Create and organize powerful presentations that include graphics, animation, sound, music and video using **PowerPoint 2000**.

Thursday, October 16, 2003

Creating a Course Website 9 am – 12 pm
Learn **Dreamweaver's** web page editor to plan and create a website. You will learn to create course documents, import files, and share information as web pages.

Transferring Course Materials to the Web 1 pm – 4 pm
Learn **Dreamweaver's** site management tool to manage a course website, update web pages, and transfer course materials to your course website quickly and easily. Learn to import graphics and video clips into a web page to make the page more visually descriptive.

Friday, October 17, 2003

Desktop Publishing in the Classroom 9:30 am – 12 pm
Learn to use **Publisher** to publicize an event. Use Publisher's innovative features to create high quality promotional documents like calendars, banners, flyers, brochures, and invitations used to promote an event.

Desktop Publishing for Communicating Ideas in the Classroom 1 pm – 4 pm
Create a newsletter to present department and course information to teachers and students using different types of layouts. Publish the newsletter online for students to access.

Dan Sargent receives Outstanding Service to Students Award

Daniel Sargent, Technology Coordinator at the Metro Center, received the Outstanding Award for Service in May 2003. Dan earned the award for his dedication and hard work in keeping computers and classroom technology in good shape at the SUNY Metro Center. Dan helped in planning and moving IT equipment to Metro Center's new location at 55 St. Paul Street, Rochester. A Brockport success story, Dan graduated with a BS in Computer Science in 1989 and earned his MPA in Public Administration in 1991. While going to school, Dan worked for Information Technology Support Services, where his perseverance, attention to detail, and sense of humor were tremendous assets. Congratulations on a well-deserved honor, Dan!



Web Site Accessibility Event in October **Creating Accessible Web Pages: Simplifying the Process**

Presenter: Sharon Trerise, Coordinator of Accessible IT, Northeast ADA & IT Center

Description: By simulating the experiences of people with disabilities as they access the web, we can gain a better understanding of how to design web pages that are accessible to people with visual, hearing, mobility and learning disabilities. In this seminar we will be demonstrating how accessible web pages benefit all users, including those with disabilities and showing you simple techniques for assuring that your pages are accessible. Additionally, we will discuss various approaches to offering accessible on-line PowerPoint and PDF content.

Date: Wednesday, October 22

Time: 1-2:30pm

Place: Seymour Union Room 114

This talk is open to all students, faculty and staff. It is of special interest to anyone who has ever created a web page or would like to in the future. Teachers, pre-service and in-service teachers who are responsible for helping students create web pages are especially welcome.

Refreshments will be served.

To register, call Tammy Loscombe at x2368 or e-mail to tloscomb@brockport.edu

Sponsored by: Information Technology Support Services, Center for Excellence in Learning and Teaching, Office for Students with Disabilities.

Information Technology Services

Frank Wojcik, Dean of Information Resources, CIO, and Director of Library

Information Technology Services includes Drake Library, ITSN, ITSS, and Media Services areas.

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Dailey Hall Hours of Operation*

Monday - Thursday	8:00 am - 1:00 am
Friday	8:00 am - 9:00 pm
Saturday	9:00 am - 9:00 pm
Sunday	1:00 pm - 1:00 am

* Hours of operation are subject to change between semesters.

Telephone Numbers

Dailey Hall 2nd floor desk	395-2247
Fax	395-2399

Computer Labs in Dailey

- 202 PC Teaching Classroom
- 203 PC Teaching Classroom
- 205 PC Teaching Classroom
- 212 Sun Lab
- 213 Computer Skills Testing
- *210 Software Hardware Evaluation Lab
- *by appointment only 395-2463

On-Line Forms @ ITSS Web Site

- Resource Request Form
<http://www.itss.brockport.edu/request.html>
- Faculty/Staff Account Form
<http://www.itss.brockport.edu/facacct.html>
- Student Employment Application Form
<http://www.itss.brockport.edu/application.html>
- Workshop Registration Form
http://www.itss.brockport.edu/workshop_reg.htm
- ITSS Comments/suggestion Form
<http://www.itss.brockport.edu/feedback/feedbak.htm>

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