

Moodle Your Way to Better Training and Service:

CMS in a Public Services Environment

B Thomas Golisano Library

Roberts Wesleyan College

We use our CMS site in the following ways:

- *Training/Refreshers
- *Collocation of Tools and Resources
- *Scheduling and Subbing
- *Communication
- *Encouragement

CMS is a **collaborative** effort among ***all*** the **Public Services** staff ~ each staff person creates training modules and tests for their area of responsibility, including Circulation, Reserves, Interlibrary Loan, Computer Labs, Stacks, and Facility Concerns.

Each training module includes:

- ~ the information you want them to learn
- ~ an activity requiring interaction with the information
- ~ a test to assess how well the information was learned
- Coming soon: GAMES! to play

Communications features:

- ~ Blogs for each service area
- ~ Quickmail feature
- ~ Fingertip Resources
- ~ Online Manuals and procedures all in one convenient place

How else do we use CMS in Public Services?

E-Reserves!

- **Old Way:** paper submittal forms, separate folders on our N drive to house scans, create webpage to link to CMS
- **New Way:** online submittal process, database storage of files, direct links to CMS

Presented by Julie Wright
and Esther Gillie
Integrating Library Services into a Learning Management System
SUNY Brockport
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New E-Reserves workflow at Roberts Wesleyan College Slated for testing Summer 2008 and rollout Fall 2008

Online Submit Form

Reserve Manager - Request and Manage Your Library Reserves.

[Edit Reserve](#) [Manage Resources](#) [Control Panel](#)

Instructor

Requesting Instructor
Torrey, Jennelle

Requesting Instructor **Office Phone** **Email**
Jennelle Torrey 6883 Torrey_Jennelle@roberts.edu

Reserve

Call Number (if known) [Example: xyz]
test [Search for Resource](#) (opens new window/tab)

How will this resource be supplied? (upload below if you have electronic copy)
 Library already owns this resource - enter call number above.
 I will supply this resource - upload below if you have an electronic copy or bring physical copy to library.
 I am requesting that the library purchase this resource - be aware that new requisitions take 6 to 8 weeks.

Type of Material:
Book (Physical Reserve)

Manage/Monitor Progress Online

Reserve Manager - Request and Manage Your Library Reserves.

[New Reserve](#) [Manage Resources](#) [Control Panel](#)

View:
All Reserves (Pending)

Filters [Reset Filters](#)

All Courses All Media Types All Instructor

Resource Title	Requested	Ordered	
My Book 1 (Pollock, Christopher)	3/31/2008	n/a	Manage Notes
Pretty Picture (Pollock, Chris)	3/7/2008	n/a	Manage Notes
Pretty Picture (Pollock, Chris)	3/7/2008		View Manage Notes

If you need to make changes to your reserve please contact the Reserves Desk in the library. ## NUMBER ## ## Email ##

Format Drives Form

Type of Material:
Journal Article | Electronic - PDF, Word

Author Last Name
Pollock

Author First Name
Christopher

Editor

Journal
My Book 1

Volume

Article

Publication Date
3/6/2008

Edition Date

Observe Roadblocks

[Notes](#) [Close](#)

[Notes](#)

[Notes](#) **Need More Information**

Emailed professor, waiting to hear back

Pollock_Christopher on 3/31/2008

Need More Information

test

Pollock_Christopher on 3/31/2008

@robert

New Submission

note with
s
sdf

df

Pollock_Christopher on 3/31/2008