SUNYergy
SUNY Libraries Working Together

SUNY connect
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SUNY*Connect*'s agreement with EBSCO Publishing for a suite of databases expires at the end of June. An online survey was used as one means of getting input from the SUNY library community about a possible renewal.

50 different SUNY libraries responded. This included all of the university centers, all of the HSCs, nearly all of the comprehensive colleges, approximately half of the technology and community colleges. Many thanks to all that took the time to fill out the survey.

A presentation file including survey results is available in the OLIS Documents area. This has been made available to S.A.C. The survey results provide the group valuable feedback in evaluating these SUNY*Connect* resources.

The SUNY*Connect* Electronic Resources Team has also reviewed the survey results. One area in particular that group looked at was your suggestions for additional resources. This was used as an additional source of information when the Team sent their recommendations for supplementing resources to S.A.C.

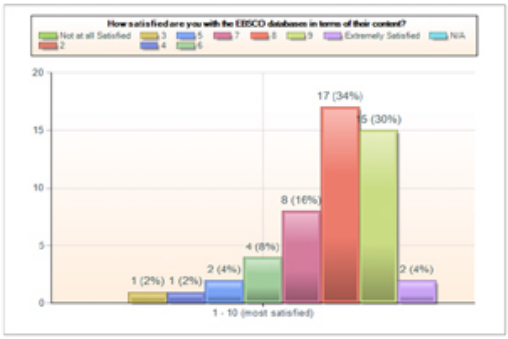
The SUNY*Connect* Electronic Resources Coordinator also compiled any of your comments of a negative nature and shared those with the vendor. EBSCO has responded to these comments and that document is also available.

Here are some of the survey results:

Question: How satisfied are you with the EBSCO databases in terms of their content?

Responses: 80% responded in the 7 - 10 range (10=most satisfied)

SUNYConnect Electronic Resources / EBSCO survey: How satisfied are you with the EBSCO databases in terms of their content?



"It is the most valuable set of resources in our collection, hands down. It gets the most use and we refer people to it the most for general research and for advanced specialty research like in education, psychology, nursing, etc."

"The variety of databases available from SUNY*Connect* are excellent. Ebsco indexing and/or interface leaves something to be desired according to our usage statistics. Our Proquest Research Library database is searched more than twice as often as the Academic Search Premier. ABI Inform Global is searched 4 times more frequently on our campus as compared to Business Source Premier."

Question: How satisfied are you with the EBSCO databases in terms of their support services?

Responses: 86% responded in the 7 - 10 range (10=most satisfied)

"The support is very good from Ebsco. Usually respond quickly and are very helpful."

Question: Is the content of Academic Search Premier appropriate for your institution?

Responses: 90% responded in the 7 - 10 range (10=very appropriate)

Question: Is the content of Business Source Premier appropriate for your institution?

Responses: 76% responded in the 7 - 10 range (10=very appropriate)

Question: Is the content of Education Research Complete appropriate for your institution?

Responses: 78% responded in the 7 - 10 range (10=very appropriate)

Question: Is the content of CINAHL Plus Full Text appropriate for your institution?

Responses: 80% responded in the 7 - 10 range (10=very appropriate)

Question: In your opinion, should the EBSCO package be renewed?

Responses: 92% responded Yes.

"Definitely!" [7 or so similar responses]

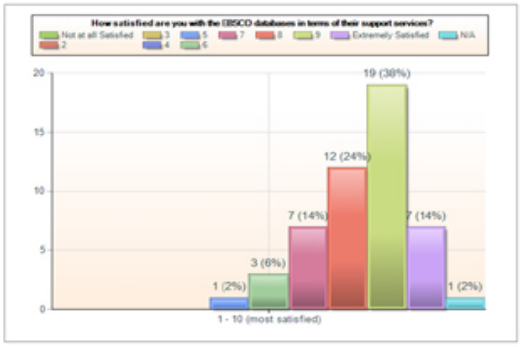
"Not perfect, but a good system-wide package. No reason to make an interface change."

"I think it is very important. It includes content we would not be able to find elsewhere, and full-text that we could never afford on our own."

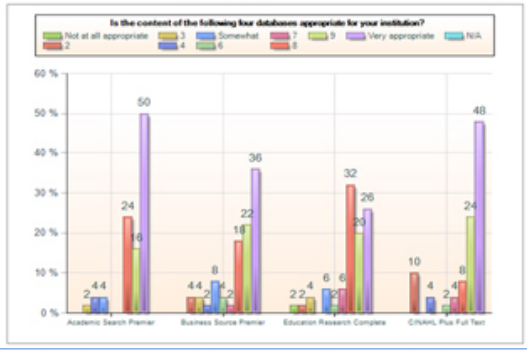
"Thanks for soliciting our input."

Again, thanks to the community for responding to this survey.

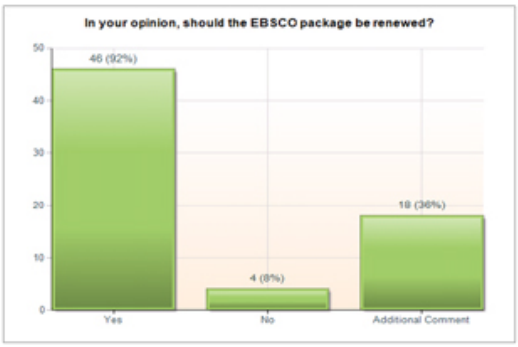
SUNYConnect Electronic Resources / EBSCO survey: How satisfied are you with the EBSCO databases in terms of their support services?



SUNYConnect Electronic Resources / EBSCO survey: Is the content of the following four databases appropriate for your institution?



SUNYConnect Electronic Resources / EBSCO survey: In your opinion, should the EBSCO package be renewed?



Survey Results – SUNY*Connect* EBSCO Resources

BOBBY v3.2 APPROVED