

Email Clarification February 16, 2015 between J. Klimek- Yingling and A. Bellinger

#1 Is there an option for a 2 tiered email system being considered. Many SUNY campuses that are doing this. If not, why NOT as many of the faculty are happy with google and the new organization is federated? Also many SUNYs have a two tiered or have google: Binghamton, Cortland, Stony Brook so it isn't unheard of. - We will be implementing a 2 tiered approach using Exchange for faculty and Staff and Office 365 for Students and Alumni. Splitting services between 2 separate email providers such as Microsoft and Google creates a very complex infrastructure requiring more staff and expertise to support. Additionally it does not solve the security issues as well as the issues with the eDiscovery policy that we are now required to comply with.

#2 Will the folders and emails in the the current SUNYIT email migrate into the new system? - Folders within Gmail as well as email could be migrated as a part of the plan.

#3 If the folders, email does not migrate to the new platform, what are the FOIL regulations or SUNY regulations pertaining to the amount of time that we must keep documentation? Is there any legal requirements to keep this available stipulated by laws. - N/A

#4 What is the new email platform? Outlook or Microsoft 365? - Hybrid - Microsoft Exchange for Faculty & Staff, Office 365 for students & Alumni.

#5 Is Google currently encrypted? - yes

6 Is Google in HIPAA and or FERPA compliance. HIPPA is important for Nursing and HIM as patient sensitive information may be in emails due to the nature of the programs? Google is not HIPAA compliant as there is not a BAA in place.

#7 Will we be able to keep our current sunyit.edu domains and for how long? - We own the domain name sunyit.edu and have no need to relinquish it in the near future.

#8 What is the timeline for the change? Technology was told 1.5-2 years and Maarten was told 6 months to 1 year? What is the proposed timeline? The conflicting information is causing great anxiety on campus. - We cannot develop a plan without the feedback of the survey. There will need to be time taken to develop the ancillary systems to replace some of the Google functionality if need be. Once the survey results are in and we have plans for any other systems that are needed then we would work with the Technology committee to develop migration plan as outlined to the technology committee.

#9 Is the entire SUNY system going to Microsoft email? There is conflicting information about the SUNY contract with Google vs. Microsoft. - SUNY System is already 100% Microsoft based, individual campus's determine their own email services based on their specific campus requirements.

#10 Does the faculty and Technology committee have ANY say in this change as requested in the motion from faculty assembly? - This would need to be a question answered by Dr. Geer. An email to Dr. Geer was sent 2/18/15 by J. Klimek Yingling, Awaiting response.

#11 Please outline the rationale for changing from Google email formally for the faculty. - I am confused as to what you are looking for? Are you looking for a formal statement to the faculty?

#12 Please address the ITS practice of taking faculty laptops without permission as outlined in the email I forwarded to your from Dr. Silsbee. - I have not reviewed the email from Dr. Silsbee yet however there should be no ITS practice of taking state owned laptops assigned to the faculty without permission. I will review the email and comment further once I have the background.