

Healthcare Matrix: Care of Patient with _____

AIMS	SAFE <small>(Avoiding injury from care intended to help)</small>	TIMELY <small>(Reducing delays for pts and providers)</small>	EFFECTIVE <small>(Evidence-based medicine, avoiding underuse and overuse)</small>	EFFICIENT <small>(Avoiding waste of equipment, supplies, ideas, and energy)</small>	EQUITABLE <small>(Care does not vary based on race, ethnicity, gender, SES)</small>	PATIENT-CENTERED <small>(Care with respect for preference, needs, values)</small>
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Assessment of Care

PATIENT CARE <small>(Overall Assessment) Yes/No</small>						
MEDICAL KNOWLEDGE and SKILLS <small>(What must we know?)</small>						
INTERPERSONAL AND COMMUNICATION SKILLS <small>(What must we say?)</small>						
PROFESSIONALISM <small>(How must we behave?)</small>						
SYSTEM-BASED PRACTICE <small>(What is the process? On whom do we depend? Who depends on us?)</small>						

Improvement

PRACTICE-BASED LEARNING AND IMPROVEMENT <small>(What have we learned? What will we improve?)</small>						
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Action Plan

What needs to be done?	Who will do it?	By when?	Results
1.			
2.			
3.			
4.			
5.			