I attended a full day of training for the software package we use to manage interlibrary loan borrowing and lending. There were only three people in the class, so we could cover all the material for the class and still have time for discussion and questions. One of the other participants in the class, like myself, had already been using ILLiad for some time, but felt the need to explore more of its capabilities. The class used the newer release of the software, which we are about to begin using, so I could see the new features demonstrated. Newer releases of ILLiad feature a live link between ILLiad and OCLC, eliminating the need for separate OCLC terminal software and the old interlibrary loan microenhancer.

Even though I had been using ILLiad for a year and a half, I learned about some features that I might like to use. There is always more to learn about ILLiad because it is such a full-featured package.