

ILLiad Customization
6 March 2003
Smith Building, OCLC Campus, Dublin Ohio

I traveled to Dublin Ohio to attend an all day workshop on customizing ILLiad. Topics covered included creating forms (ILLiad uses Word documents for its forms), customizing the ILLiad staff workstation client and customizing the web pages. Dreamweaver and a few less sophisticated HTML editors were discussed and demonstrated in the section on making changes to the web interface. The actual customization process is not so difficult to learn, but ILLiad, like Aleph, has a set of tables that must be understood before touching the HTML. For example, if you make a field of the web ILL request a required field that users must fill in, you must be sure that you create an error message that will pop up if the user doesn't fill in the field. If you don't create the error message, ILLiad just sits there, patiently waiting for instructions.

After I attended this workshop, I had a much better understanding of how the various pieces of ILLiad work together, so when users call the ILL office with a problem, I can figure out why they are having the problem. At this time, Atlas Systems is maintaining our ILLiad server, so if I find any problems, I relay them to Atlas and they fix the problems.