

## Codebook for Library Study February 2002

Respnum\$

Number assigned to each respondent - used as a unique identifier

Dept

Respondent's department

School

Respondent's school (a recode of respondent's department into one of four schools – other, science, social science, humanities)

0. Other
1. Science
2. Social Science
3. Humanities

Date

Date on which the interview was completed

Interid

Identification number of the interviewer who completed the survey

Attempts

Number of attempts that it took to complete the survey

Introduction to Survey:

My name is \_\_\_\_\_ and I am calling from the Center for Survey Research at the State University of New York, Stony Brook. We sent you an email recently describing a study we are conducting for the library on faculty use and evaluation of library services. Your name was selected at random from a list of campus faculty. The survey only takes 5 to 10 minutes. We will skip over any questions you don't want to answer, and all of your answers will remain confidential. Now, if I have your permission, we'll begin.

Question Q1

How often do you go to a campus library building?

1. At least once a week
2. At least once a month
3. At least once a semester
4. Less often than once a semester

[DO NOT READ]

8. DK
9. RF

## Question Q2

Which library building or branch do you use most often?

[IF NECESSARY: PROBE WITH THE CATEGORIES]

[DO NOT READ]

1. Main building
2. Marine Sciences
3. Chemistry
4. Math/Physics/Astronomy
5. Computer Science
6. Music
7. Health Sciences
8. Other
98. DK
99. RF

## Question Q3

Do you ever visit academic or research libraries other than the libraries at Stony Brook?

[DO NOT READ:]

1. Yes [SKIP TO Q4]
2. No
8. DK
9. RF

## Question Q4

Why do you use libraries other than those at Stony Brook? Is it because:

1. Other libraries are closer to where you work and live? [SKIP TO Q5]
2. Because only certain libraries have what you need? [SKIP TO Q5]
3. Or, some other reason (specify) [SKIP TO Q4A]

[DO NOT READ]

8. DK
9. RF

## Question Q4A

Or, some other reason [SPECIFY]

## Question Q4A\_2 [Recode of Q4A]

1. Traveling
2. Geographic Convenience
3. Curiosity
4. Other Location is Better
5. Specialized Needs
6. Other
8. DK

## Question Q5

On average, how often do you use STARS, the Library's online catalog?

1. At least once a week
2. At least once a month
3. At least once a semester
4. Less often than once a semester
5. Or do you never use it [SKIP TO Q9]

[DO NOT READ]

8. DK
9. RF

## Question Q6

Do you ever access STARS within the Library?

1. Yes
2. No

[DO NOT READ]

8. DK
9. RF

## Question Q7

Do you ever access STARS from your office?

1. Yes
2. No

[DO NOT READ]

- 8 DK
- 9 RF

## Question Q8

Do you ever access STARS from your home?

1. Yes
2. No

[DO NOT READ]

- 8 DK
- 9 RF

## Question Q9

On average, how often do you use on-line databases and other online resources such as e-journals offered by the Library, excluding STARS?

1. At least once a week
2. At least once a month
3. At least once a semester
4. Less often than once a semester
5. Or do you never use them? [SKIP TO Q16]

[DO NOT READ]

8. DK [SKIP TO Q16]

9. RF [SKIP TO Q16]

## Question Q10

Now I would like to ask you a few questions about accessing the library's on-line databases and electronic journals.

Do you ever access them within the Library?

[DO NOT READ:]

1. Yes
2. No
8. DK
9. RF

## Question Q11

Do you ever access them from your office?

[IF NECESSARY: Do you ever access the library's on-line databases and electronic journals from your office?]

[DO NOT READ:]

1. Yes
2. No
8. DK
9. RF

## Question Q12

Do you ever access them from your home?

[IF NECESSARY: Do you ever access the library's on-line databases and electronic journals from your home?]

[DO NOT READ:]

1. Yes
2. No
  
8. DK
9. RF

## Question Q13

Do you ever access them from another remote location?

[IF NECESSARY: Do you ever access the library's on-line databases and electronic journals from another remote location?]

[DO NOT READ:]

1. Yes
2. No [SKIP TO Q15A]
  
8. DK [SKIP TO Q15A]
9. RF [SKIP TO Q15A]

## Question Q014

Where is that?

Question Q014\_2 [Recode for Q014]

1. Lab/Office
2. Traveling
3. Another University
4. Brookhaven National Lab
5. Other
8. DK

## Question Q15A

Can you name up to three on-line databases or other online resources available through the Stony Brook LIBRARY that you use most often? [INTERVIEWER: Please enter the first one].

## Question Q15B

[IF NECESSARY: Can you give me the name of another on-line database or online resource? ]  
[INTERVIEWER: Please enter the second one]

## Question Q15C

[IF NECESSARY: Can you give me the name of another on-line database or online resource? ]  
[INTERVIEWER: Please enter the third one]

## Question Q16

Do you use any online resources -- including databases, journals, web pages, full-text newspapers, and other data sources -- NOT provided by the Library?

[DO NOT READ:]

1. Yes
2. No [SKIP TO Q19]
8. DK [SKIP TO Q19]
9. RF [SKIP TO Q19]

## Question Q17A

Can you name up to two on-line resources that you use most often,

[including databases, journals, web pages, full-text newspapers and other data sources], that are not provided by the library.

## Question Q17B

[IF NECESSARY: Can you give me the name of another on-line resource? ]

## Question Q18

From where do you usually access these resources?

1. Your Home
2. Your Office at Work
3. Or, some other location

[DO NOT READ:]

8. Don't know
9. NA

## Question Q19

Taken together, how important are STARS and the library's online databases and electronic journals to your RESEARCH?

1. Very important
2. Somewhat important
3. Not very important
4. Not at all important

[DO NOT READ]

- 8 DK
- 9 RF

## Question Q20

[Taken together,] how important are STARS and the library's online databases to the work you expect UNDERGRADUATE students to complete in your classes?

1. Very important
2. Somewhat important
3. Not very important
4. Not at all important

[DO NOT READ:]

7. Do not teach undergraduates [SKIP TO Q23]
8. DK
9. RF

## Question Q21

Do you REQUIRE your UNDERGRADUATE students to use Library databases?

[DO NOT READ:]

1. Yes
2. No [SKIP TO Q23]
8. DK [SKIP TO Q23]
9. RF [SKIP TO Q23]

## Question Q22A

Q22A. Can you name up to two databases that you require most frequently?

[INTERVIEWER: Please enter the first one]

## Question Q22B

[IF NECESSARY: Can you give me the name of another database that you require of your undergraduate students? ]

[INTERVIEWER: Please enter the second one]

## Question Q23

[Taken together], how important are STARS and the library's online databases to the work you expect GRADUATE students to complete in your classes?

1. Very important
2. Somewhat important
3. Not very important
4. Not at all important

[DO NOT READ]

7. Do not teach graduate students
8. DK
9. RF

## Question Q24

[Taken together], how important are STARS and the library's online databases to other aspects of your teaching such as the preparation of lectures and assignments?

1. Very important
2. Somewhat important
3. Not very important
4. Not at all important

[DO NOT READ]

- 8 DK
- 9 RF

## Question Q25

Do you usually have a graduate or undergraduate student do research for you using Library online databases, from any location?

[DO NOT READ:]

1. Yes
2. No
8. DK
9. RF

## Question Q26

Do you usually have a graduate or undergraduate student do research for you Using library resources that are not online?

[IF NECESSARY: By resources that are not on-line, I mean books, periodicals, microfilm, videos, maps, and Special Collections]

[DO NOT READ:]

1. Yes
2. No
8. DK
9. RF

## Question Q27

Have you or your classes ever had instruction in the use of Library on-line databases or resources?

[DO NOT READ:]

1. Yes
2. No
8. DK
9. RF

## Question Q28

How important is the Stony Brook Library to your teaching and to successful student performance in your classes?

1. Very important
2. Somewhat important
3. Not very important
4. Not at all important

[DO NOT READ:]

8. Don't know
9. NA



## Question Q29

How important is the Interlibrary Loan service to you?

1. Very important
2. Somewhat important
3. Not very important
4. Not at all important

[DO NOT READ]

8 DK

9 RF

## Question Q30

How often do you put materials on Reserve in the Library?

1. Every semester
2. At least once a year
3. Once every few years
4. Or never

[DO NOT READ]

8. DK

9. RF

## Question Q31

How often do you check out books from the Library?

1. At least three times a semester
2. At least once a semester
3. At least once a year
4. Less often than once a year

[DO NOT READ]

8. DK

9. RF

## Question Q32

In the last year, have you asked a librarian or other staff person to assist you in finding information?

[DO NOT READ:]

1. Yes
2. No
8. DK
9. RF

## Question Q33A

How important are Listservs to your work and research ?

1. Very important
2. Somewhat important
3. Not very important
4. Not at all important

[DO NOT READ]

8. DK
9. RF

## Question Q33B

How important is e-mail to your work and research ?

1. Very important
2. Somewhat important
3. Not very important
4. Not at all important

[DO NOT READ]

8. DK
9. RF

## Question Q34

How important are the Stony Brook Libraries, including both on-line resources and physical journals and books, to your work and research ?

1. Very important
2. Somewhat important
3. Not very important
4. Not at all important

[DO NOT READ]

8. DK
9. RF

## Question Q35

Leaving aside the Stony Brook library, how important are other libraries to your work and research ?

1. Very important
2. Somewhat important
3. Not very important
4. Not at all important

[DO NOT READ]

8. DK
9. RF

## Question Q36

How important is your personal library to your work and research ?

1. Very important
2. Somewhat important
3. Not very important
4. Not at all important

[DO NOT READ]

8. DK
9. RF

## Question Q37

Now I will ask you a few questions based on the following situation: There are NO Library buildings but only access to specialized online resources provided by the University.

Would this situation have a positive, negative, or no effect on your research?

[DO NOT READ:]

1. Positive
2. Negative
3. No effect
4. Does not do any research
8. DK
9. RF

## Question Q38

Would this situation have a positive, negative, or no effect on your teaching?

[IF NECESSARY: If there were NO Library buildings but only access to specialized online resources provided by the University, would it have a positive, negative, or no effect on your teaching?]

[DO NOT READ:]

1. Positive
2. Negative
3. No affect
4. Does not teach
8. DK
9. RF

## Question Q39

Would this situation have a positive, negative, or no effect on your students' success?

[IF NECESSARY: If there were NO Library buildings but only access to specialized online resources provided by the University, would it have a positive, negative, or no effect on your students' success?]

[DO NOT READ:]

1. Positive
2. Negative
3. No affect
4. Does not have students
8. DK
9. RF

## Question Q40A

What materials, if any, do you think the Library is lacking?

[By materials I mean books, periodicals, microfilm, video, databases, or web resources]

## Question Q40\_A2 [Recode for Q40A]

1. Journals
2. Electronic Journals
3. Books
4. Text Books
5. Video and DVD
6. Periodicals
7. New Research Method (Dislikes STARS)
8. Online Access
9. Music Recordings
10. Maps
11. Just Right
12. Other
98. DK

## Question Q40B

[IF NECESSARY: Is there anything else?]

## Question Q40B\_2 [Recode for Q40B]

1. Journals
2. Electronic Journals
3. Books
4. Text Books
5. Video and DVD
6. Periodicals
7. New Research Method (Dislikes STARS)
8. Online Access
9. Music Recordings
10. Maps
11. Just Right
12. Other
98. DK

## Question Q41A

What services, if any, do you think the Library is lacking?

[By services, I mean delivery of books and other materials, phone or online renewal, longer hours, or more instruction]

## Question Q41A\_2 [Recode for Q41A]

1. More TRAINED Staff
2. Longer Hours
3. Reserve by Email
4. Remote Renewal
5. Better Online Services
6. Copier Improvement
7. Better Search Method
8. Better Stack Arrangement
9. Fine the Way It Is
10. Other
98. DK

## Question Q41B

[IF NECESSARY: Is there anything else?]

## Question Q41B\_2 [Recode for Q41B]

1. More TRAINED Staff
2. Longer Hours
3. Reserve by Email
4. Remote Renewal
5. Better Online Services
6. Copier Improvement
7. Better Search Method
8. Better Stack Arrangement
9. Fine the Way It Is
10. Other
98. DK

## Question Q42

Think of all the library materials you use such as books, videos and journals and consider whether those materials physically reside in the library or are stored digitally. Do you rely:

1. Much more on materials that physically reside in the library
2. Somewhat more on materials that physically reside in the library
3. Somewhat more on materials that are stored digitally
4. Much more on materials that are stored digitally
5. Or do you rely on both equally

[DO NOT READ]

7. Does not use the library
8. DK
9. RF

## Question Q43

How would you rate the Library overall?

1. Excellent
2. Good
3. Fair
4. Poor

[DO NOT READ]

8 DK

9 RF

## Question Q44

How would you rate the Stony Brook library compared to the library where you completed your Ph.D. Is Stony Brook library:

1. Much better
2. Somewhat better
3. Somewhat worse
4. Much worse
5. Or roughly the same

[DO NOT READ]

8 DK

9 RF

## Question Q45

Have you ever tried to contact someone in the library about your library needs?

1. Yes
2. No

[DO NOT READ]

8.DK

9.RF

## Question Q46

Do you know whom to contact to make your Library needs known?

[DO NOT READ:]

1. Yes
2. No
9. RF

IF ANSWER TO Q45 IS NO (2), DK (8), OR RF (9), SKIP TO Q48

## Question Q47

To your knowledge, have your requests or suggestions ever resulted in a change in Library resources or services?

[DO NOT READ:]

1. Yes
2. No
- 8 DK
- 9 RF

## Question Q48

May the Center for Survey Research share your particular answers with the Library administration?

[DO NOT READ:]

1. Yes
2. No
- 8 DK
- 9 RF

## Question QSEX

INTERVIEWER: PLEASE, RECORD RESPONDENT'S SEX

- 1 Male
- 2 Female
- 3 Can't tell